

## CHRISTMAS GIFT TERMS AND CONDITIONS

- 1.** This offer is valid between 3 December to 30 December 2024 on selected handsets and is made available to Tesco Mobile customers only (**“Customers”**).
- 2.** Eligible Customers will be able to receive a Tesco e- gift card (**“E- Gift Card”**) worth up to a £100 for every new contract(s) with Tesco Mobile. Customers will be able to redeem the E- Gift Card after the second bill has been paid by the Customer for each contract. The Customer will then be sent a SMS message and email from Tesco Mobile explaining how to redeem the Tesco E Gift Card.
- 3.** Within 30 (thirty days) of receipt of such SMS message and email, Customers must complete an online claim form at [reward.mytescomobile.com](https://reward.mytescomobile.com) After such time, Customers will no longer be able to claim the E-Gift Card and the offer will expire.
- 4.** Once the Customer has completed the online claim form and the entry has been verified, the E-Gift Card will be issued to the Customer via email (such email will come from: [reward@mytescomobile.com](mailto:reward@mytescomobile.com)) within 24 hours. Customers must complete all required details on the online claim form to receive this offer.
- 5.** The Tesco E-Gift Card balance will expire 5 five years after purchase or last Digital Card use.
- 6.** In the event an E-Gift Card is not received within 5 (five days) of completion of the online claim form, Customers should contact our customer service team on **0330 123 3477** or email [reward@mytescomobile.com](mailto:reward@mytescomobile.com). Fulfilment of the E-Gifts Card will be managed by our third-party partner Blackhawk Network EMEA Limited on behalf of Tesco Mobile Limited.
- 7.** This offer will not affect a Customers ability to claim any other reward to which they may be entitled.
- 8.** Terms & Conditions for the use of the Tesco the E-Gift Card can be found under “How does it work” [Terms & Conditions | Tesco Gift Cards](#)
- 9** We reserve the right to cancel, amend, withdraw, terminate or temporarily suspend this offer for whatever reason, with no liability to any customers or third parties if the failure to deliver our obligations is outside our reasonable control. However, if this happens, we will use all reasonable endeavours to avoid customer disappointment.
- 10.** Tesco Mobile accepts no responsibility for system errors or other issues that may result in disruption.
- 11.** As part of this offer, we collect the following personal data: name, surname and email address. These details are requested for administering the offer only. To find out more about how we use and protect your personal data, as well as your privacy rights visit [Privacy And Cookies Policy | Tesco Mobile](#)
- 12.** These terms and conditions are governed by the laws of England and Wales.