

[ROAMING 2025 COMPETITION]

These Terms & Conditions ("**Terms**") prevail in the event of any conflict or inconsistency with any other communications including advertising or promotional materials. Prize entry instructions are deemed to form part of these Terms and by participating, all entrants agree to be bound by these Terms. Please retain a copy for your information.

1. Tesco Mobile Limited, Tesco House, Shire Park, Kestrel Way, Welwyn Garden City AL7 1GA ("Promoter**")**

2. This promotion ("Promotion**")** is open to all UK residents (England, Scotland, Wales and Northern Ireland) aged 18 or over, except for anyone directly connected with the planning or administration of the prize promotion including Tesco employees, their agencies and their immediate families (spouse, parent, child, sibling, grandparent and/or 'step' family). Maximum of one (1) Entry per person.

3. Tesco Mobile reserves the right to request such information as it considers reasonably necessary or desirable for the purpose of verifying the eligibility or validity of an entry and any Prize may be withheld unless and until satisfied with the verification.

4. Promotional period opens at 1:00am on Wednesday 8 January 2025 and closes at 23:59pm on Friday 31 January 2025.

5. Internet access and an Instagram account required for entry. An Instagram account can be opened at Instagram.com and use is subject to their own terms and conditions. Entrants are reminded to get the owner's permission before using a computer, device and/or internet-access which is not owned or paid for by the entrant to enter the Promotion. The Promoter will not be liable for any internet or mobile connection, or other charges incurred in entering the Promotion.

6. How to enter:

a) Head to the Tesco Mobile Instagram channel (<https://www.instagram.com/tescomobile/>);

b) Find the post related to Roaming posted on the 8th January and will be accessible through a pinned post at the top of Tesco Mobile's Instagram profile.

c) Answer the question in the post – stating which of our 48 Roaming destinations you'd like to visit via the comments section only.

d) Entries posted on Instagram stories or any other Instagram posts will not be counted.

e) Only one entry per person per Instagram account. If you enter more than once your first entry will be accepted and all others will be disqualified. A participant can only use one Instagram account to enter.

f) Entries that are incomplete, delayed, wrongly delivered, or not received for whatever reason will not be accepted.

g) Any entries that we consider (in our absolute discretion) to be political, dangerous, profane, suggestive, vulgar, offensive, indecent, illegal, racist, copied, offensive (including but not limited to words or symbols that might be considered offensive to individuals of any race, ethnicity, religion, sexual orientation or socioeconomic group) cruel or fraudulent, or infringe on the rights or copyright of others will be immediately disqualified – and we reserve our right~~s~~ to delete such comments.

h) We will not tolerate anyone who posts or is seen to be posting comments via any social media channel or anywhere else during this prize promotion that we think are bullying, spiteful or upsetting to other entrants and followers of the Promoter or directly aimed at us. Anyone acting in this way will be disqualified from the prize draw.

i) Third party or bulk entries are prohibited. Entries via third parties, consumer groups or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified. If it becomes apparent in the reasonable opinion of the Promoter that either a participant is using any means to circumvent this condition such as, and without limitation, fraudulently falsifying data; using multiple TikTok accounts; acting fraudulently or dishonestly in the reasonable opinion of the Promoter; using identities other than their own; creating fake identities or using any other automated or manual means in order to increase that participant's entries or otherwise acting in violation of these terms, these entrants and will be disqualified, and any prize entitlement will be void.

j) During the Promotional Period some entries might be shared by the Promoter on social media platforms, or the Promoter's social media team may comment on your entry. This does not mean that you are a winner, neither does it increase your chances of winning. There is no payment for any entries that are shared by the Promoter.

7. Winner Selection:

a) There will be 2 (two) separate winners nominated in total.

b) All entries received during the Promotional Period will be placed into one random prize draw conducted by an independently verified computer-generated system within 14 working days of the closing date. The winners will be the first and second entry randomly selected that meets the entry criteria set out in Clause 6.

8. Prize fund:

a) Two winners will be nominated and the prize, per winner, will be a £2,000 Holiday voucher provided by the Tesco Mobile. For further information regarding the Holiday Voucher please see: [Booking Terms and Conditions | Travel by Inspire](#)

b) There is no alternative to the prize stated and the prize must be accepted by the named winner. The prize cannot be transferred to anyone else.

c) The Promoter reserves the right to provide an alternative prize of equal or greater value should circumstances outside its control make this necessary.

9. Winner notification:

a) The winner will be notified via Direct Message, on Instagram within 28 working days of the closing date and will have 14 days to claim their prize, provide their email address and proof of age.

b) Please check 'message requests' on your Instagram inbox. If the winner does not respond within the initial 7 days of notification, they will be contacted via Direct Message again and given a further 7 days to respond. If contact cannot be made, or the prize is not claimed within 14 days of the initial prize notification date, or proof of age is not provided, an alternative winner will be drawn. Only a private message from the same Instagram account that we notify will be accepted.

c) It is the responsibility of the winner to provide their correct, up-to-date details when confirming acceptance of the prize for their prize claim to be processed. The Promoter cannot be held responsible for the winner failing to supply accurate information which affects prize acceptance or delivery of their prize.

10. Data Protection:

As part of the promotion, we collect the following personal data, including but not limited to: name, surname, email address, proof of age for entrants, for the winner for the purpose of providing a winner list. These details are requested for administering the promotion only. To find out more about how we use and protect your personal data, as well as your privacy rights visit [Privacy And Cookies Policy | Tesco Mobile](#)

11. General:

a) Where we suspect that an individual has breached these terms and conditions, we reserve the right to verify the winner and ask for proof of identity, age and address and that they are the person associated with the winning notification.

b) The surname and county of the winner will be made available to anyone who requests it by emailing TMEExternalcomms@johndoehub.com within 3 months of the closing date. Entrants may request their surname, and county is not published in the event they win by emailing TMEExternalcomms@johndoehub.com before the closing date.

c) Winner details will be passed onto a third party for prize administration but will not be used for any other purpose.

d) This promotion is in no way sponsored, endorsed or administered by, or associated with Meta or Instagram. You understand that you are providing your information to the Promoter and not to Instagram. All entries are also subject to the platforms' terms of use, and you can find them here: <https://help.instagram.com/581066165581870/>

e) We reserve the right to cancel, amend, withdraw, terminate or temporarily suspend this promotion for whatever reason, with no liability to any entrants or third parties if the failure to deliver our obligations is outside our reasonable control. However, if this happens, we will use all reasonable endeavours to avoid consumer disappointment.

f) The Promoter accepts no responsibility for system errors or other issues that may result in disruption to winner notification or prize. The Promoter or its agencies will not be responsible for the non-inclusion of entries, including any such failure which is within the control of The Promoter or its agencies.

g) Entry into the Promotion is at the entrant's sole risk. To the extent permitted by law, the Promoter does not accept any responsibility for any damage, loss, liabilities, injury, costs, expenses or claims (whether in contract, tort or otherwise) suffered by entrants or any third parties arising out of or in connection with the Promotion and/or accepting a prize. The Promoter further disclaims liability for any injury or damage to entrants or any other person relating to or resulting from participation with this Promotion save that nothing in these terms and conditions shall act to limit or exclude the Promoter's liability resulting from its negligence or fraud.

h) The Promoter's decision is final and binding. No correspondence will be entered into.

i) The Promotion and these terms are governed by English law and subject to the exclusive jurisdiction of the English and Welsh courts.