

CLUBCARD POINTS PROMOTION TERMS AND CONDITIONS

These Terms and Conditions (“**Terms**”) apply to the Tesco Mobile Clubcard points promotion on selected handsets (“**Promotion**”). By purchasing an eligible product, you agree to be bound by these Terms.

1. ELIGIBILITY

- 1.1. The Promotion is open to new and upgrading Tesco Mobile Pay Monthly customers aged 18 or over who purchase a selected handset with this Promotion.
 - 1.2. You must be a Tesco Clubcard member. If you do not already have a Clubcard, you can sign up for free at <https://www.tesco.com/account/register>
 - 1.3. You must be a resident of the United Kingdom, Isle of Man, Jersey, or Guernsey.
 - 1.4. All customers are subject to Tesco Mobile’s standard eligibility checks, which may include credit and identity verification.
 - 1.5. To help prevent fraud and money laundering, Tesco Mobile and its service providers may access, use, and share personal data in accordance with applicable laws. For more information about how your data is used, please see the Tesco Mobile Privacy Policy.
 - 1.6. The Clubcard card used must belong to the same individual as the Tesco Mobile account holder. Tesco Mobile reserves the right to withhold, cancel, or recover any Clubcard points awarded where the account details do not match.
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2. HOW THE PROMOTION WORKS

- 2.1. To take part in the Promotion:
 - 2.1.1. you must purchase a selected Tesco Mobile Pay Monthly handset deal that includes an advertised Clubcard points offer; and
 - 2.1.2. you must Keep an active Tesco Mobile Pay Monthly account until your second monthly bill has been paid in full.
 - 2.2. There is no requirement to redeem a voucher, spend additional money in-store, or complete any additional actions to receive the Clubcard points.
 - 2.3. Clubcard points will be awarded automatically once the eligibility conditions in these Terms have been met.
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3. CLUBCARD POINTS ALLOCATION

- 3.1. The number of Clubcard points available will be clearly advertised against each eligible handset deal but may vary depending on the product purchased.

3.2. Eligible customers will receive their Clubcard points within 4–6 weeks after successfully paying their second monthly bill.

3.3. Your monthly bill payment date is shown in your Contract Summary and Contract Information documents.

3.4. Clubcard points are awarded once per eligible connection and are not transferable, exchangeable, or redeemable for cash.

3.5. Clubcard points must be used in accordance with the Tesco Clubcard Terms and Conditions [Terms and conditions - Clubcard - Tesco Groceries](#)

3.6. Clubcard points awarded as part of this Promotion will be credited to the eligible Clubcard account in a single allocation. Points will not be issued in instalments or on a monthly basis.

4. CANCELLATIONS AND LOSS OF ELIGIBILITY

4.1. You have the right to cancel your Tesco Mobile purchase within the 14-day cooling-off period in line with Tesco Mobile's Pay Monthly standard terms and conditions.

4.2. If you cancel your Pay Monthly agreement, fail to pay either of your first two monthly bills, or your service is suspended or terminated for any reason before payment of your second bill, you will no longer be eligible to receive the Clubcard points.

4.3. Tesco Mobile reserves the right to withdraw or reclaim Clubcard points where they have been awarded in error or where fraudulent activity is suspected.

5. GENERAL

5.1. This Promotion is subject to availability and may be withdrawn or amended by Tesco Mobile at any time without notice.

5.2. Tesco Mobile reserves the right to run similar or alternative promotions offering different Clubcard points values or terms.

5.3. These Terms apply in addition to, and do not replace, Tesco Mobile's standard terms and conditions, including:

- Tesco Mobile General Tariff Terms and Conditions
- Tesco Mobile Pay Monthly Service Terms and Conditions
- Tesco Mobile Privacy Policy
- Tesco Clubcard Terms and Conditions

5.4. Full set of terms are available at: <https://www.tescomobile.com/help/terms-and-conditions>

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