

## [CHRISTMAS TIKTOK TESCO GIFT CARD COMPETITION]

These Terms & Conditions ("**Terms**") prevail in the event of any conflict or inconsistency with any other communications including advertising or promotional materials. Prize entry instructions are deemed to form part of these Terms and by participating, all entrants agree to be bound by these Terms. Please retain a copy for your information.

**1. Tesco Mobile Limited, Tesco House, Shire Park, Kestrel Way, Welwyn Garden City AL7 1GA ("**Promoter**")**

**2. This promotion ("**Promotion**")** is open to residents of the United Kingdom (England, Scotland, Wales and Northern Ireland) and are aged 18 or over, except for anyone directly connected with the planning or administration of the prize promotion including Tesco employees, their agencies and their immediate families (spouse, parent, child, sibling, grandparent and/or 'step' family). Maximum of one (1) Entry per person.

**3. Tesco Mobile reserves the right to request such information as it considers reasonably necessary or desirable for the purpose of verifying the eligibility or validity of an entry and any Prize may be withheld unless and until satisfied with the verification.**

**4. Promotional period** opens at 10:00am on Tuesday 11 December 2024 and closes at 23:59pm on Friday 03 January 2024.

**5. Internet access and a TikTok account required for entry.** A TikTok account can be opened at TikTok.com and use is subject to their own terms and conditions. Entrants are reminded to get the owner's permission before using a computer, device and/or internet-access which is not owned or paid for by the entrant to enter the Promotion. The Promoter will not be liable for any internet or mobile connection, or other charges incurred in entering the Promotion.

### **6. How to enter:**

a) Head to the Tesco Mobile TikTok channel (<https://www.tiktok.com/@tescomobile>);

b) Answer our Christmas question in the comments for the chance to win a £1000 Tesco e-gift card.

c) Only one entry per person per TikTok account. If you enter more than once per platform, your first entry will be accepted, and all others will be disqualified. A participant can only use one TikTok account to enter.

d) Entries that are incomplete, delayed, wrongly delivered, or not received for whatever reason will not be accepted.

e) Any entries that we consider (in our absolute discretion) to be political, dangerous, profane, suggestive, vulgar, offensive, indecent, illegal, racist, copied, offensive (including but not limited to words or symbols that might be considered offensive to individuals of any race, ethnicity,

religion, sexual orientation or socioeconomic group) cruel or fraudulent, or infringe on the rights or copyright of others will be immediately disqualified.

f) We will not tolerate anyone who posts or is seen to be posting comments via any social media channel or anywhere else during this prize promotion that we think are bullying, spiteful or upsetting to other entrants and followers of the Promoter or directly aimed at us. Anyone acting in this way will be disqualified from the prize draw.

g) Third party or bulk entries are prohibited. Entries via third parties, consumer groups or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified. If it becomes apparent in the reasonable opinion of the Promoter that either a participant is using any means to circumvent this condition such as, and without limitation, fraudulently falsifying data; using multiple TikTok accounts; acting fraudulently or dishonestly in the reasonable opinion of the Promoter; using identities other than their own; creating fake identities or using any other automated or manual means in order to increase that participant's entries or otherwise acting in violation of these terms, these entrants and will be disqualified, and any prize entitlement will be void.

h) During the Promotional Period some entries might be shared by the Promoter on social media platforms, or the Promoter's social media team may comment on your entry. This does not mean that you are a winner, neither does it increase your chances of winning. There is no payment for any entries that are shared by the Promoter.

## **7. Winner Selection:**

a) There will be 1 (one) winner in total.

b) All entries received during the Promotional Period will be placed into one random prize draw and a winner will be drawn within 14 working days of the closing date. This will be managed by our third-party partner John Doe on behalf of Tesco Mobile Limited.

## **8. Prize fund:**

a) A Tesco e-gift card worth £1000.

b) All prizes are non-refundable, non-transferable and cannot be exchanged and there is no cash alternative offered. The prize must be accepted by the named winner.

c) The Promoter reserves the right to provide an alternative prize (cash excluded) of equal or greater value should circumstances outside its control make this necessary.

d) The e- gift Card is valid for a period of 5 years from the date it was activated. Terms & Conditions for the use of the Tesco the e-gift Card can be found under "How does it work" [Terms & Conditions](#)  
[| Tesco Gift Cards](#)

## **9. Winner notification:**

- a) The winner will be notified via Direct Message, on TikTok within 28 working days of the closing date and will have 14 days to claim their prize, provide their email address and proof of age.
- b) Please check 'message requests' on your TikTok inbox. If the winner does not respond within the initial 7 days of notification, they will be contacted via Direct Message again and given a further 7 days to respond. If contact cannot be made, or the prize is not claimed within 14 days of the initial prize notification date, or proof of age is not provided, an alternative winner will be drawn. Only a private message from the same TikTok account that we notify will be accepted.
- c) It is the responsibility of the winner to provide their correct, up-to-date details when confirming acceptance of the prize for their prize claim to be processed. The Promoter cannot be held responsible for the winner failing to supply accurate information which affects prize acceptance or delivery of their prize.

## **10. Data Protection:**

As part of the promotion, we collect the following personal data: name, surname, email address, proof of age for entrants, for the winner for the purpose of providing a winner list. These details are requested for administering the promotion only. To find out more about how we use and protect your personal data, as well as your privacy rights visit [Privacy And Cookies Policy | Tesco Mobile](#)

## **11. General:**

- a) Where we suspect that an individual has breached these terms and conditions, we reserve the right to verify the winner and ask for proof of identity, age and address and that they are the person associated with the winning notification.
- b) The surname and county of the winner will be made available to anyone who requests it by emailing [TMExternalcomms@johndoehub.com](mailto:TMExternalcomms@johndoehub.com) within 3 months of the closing date. Entrants may request their surname, and county is not published in the event they win by emailing [TMExternalcomms@johndoehub.com](mailto:TMExternalcomms@johndoehub.com) before the closing date.
- c) Winner details will be passed onto a third party for prize administration but will not be used for any other purpose.
- d) This promotion is in no way sponsored, endorsed or administered by, or associated with Facebook nor Instagram. You understand that you are providing your information to the Promoter and not to TikTok. All entries are also subject to the platforms' terms of use, and you can find them here: [Terms of Service | TikTok](#)
- e) We reserve the right to cancel, amend, withdraw, terminate or temporarily suspend this promotion for whatever reason, with no liability to any entrants or third parties if the failure to deliver our obligations is outside our reasonable control. However, if this happens, we will use all reasonable endeavours to avoid consumer disappointment.

f) The Promoter accepts no responsibility for system errors or other issues that may result in disruption to winner notification or prize. The Promoter or its agencies will not be responsible for the non-inclusion of entries, including any such failure which is within the control of The Promoter or its agencies.

g) Entry into the Promotion is at the entrant's sole risk. To the extent permitted by law, the Promoter does not accept any responsibility for any damage, loss, liabilities, injury, costs, expenses or claims (whether in contract, tort or otherwise) suffered by entrants or any third parties arising out of or in connection with the Promotion and/or accepting a prize. The Promoter further disclaims liability for any injury or damage to entrants or any other person relating to or resulting from participation with this Promotion save that nothing in these terms and conditions shall act to limit or exclude the Promoter's liability resulting from its negligence or fraud.

h) The Promoter's decision is final and binding. No correspondence will be entered into.

i) The Promotion and these terms are governed by English law and subject to the exclusive jurisdiction of the English and Welsh courts.