

Colleague deals terms and conditions and important information.

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Colleague deals terms and conditions

1. Colleague deals

- 1.1 **Standard Colleague Deal** eligible colleagues and up to 9 of their friends and family will receive a 10% discount on their Tesco Mobile total base contract, CCA (Consumer Credit Agreement) and Airtime or handset only, excluding any additional bundles or usage outside of your allowance (safety buffer).

Super Duper Colleague Deal – eligible colleagues and 4 friends or family members will be able to sign up to the following airtime contract:

Text message allowance	Inclusive allowance
Unlimited	Unlimited
Data allowance	Monthly cost
Unlimited	£10
Optional monthly data bundles	

In addition, they will receive 10% off any handset purchased under a CCA (Consumer Credit Agreement) or in full upfront. Exclusions apply. These terms and conditions are effective from 22nd May 2023 and apply to new and existing Tesco Mobile customers who purchase a Tesco Mobile Pay Monthly contract using a Colleague Deals or Super Duper Colleague Deals discount voucher. These terms are applicable in addition to the Tesco Mobile Pay Monthly service terms and conditions however if

there is a conflict these terms will prevail.

2. Who is eligible for Colleague deals?

- 2.1 Colleague Deals are open to all direct employees of: a. Tesco PLC (Tesco Stores, Customer Engagement Centres, Customer Fulfilment Centres, Distribution Centres, Head Office) b. 2 Employees of Tesco Mobile partnerships (Capita, Ingram Micro, Telefonica UK Secondees). c. Tesco Bank d. Tesco Maintenance e. One Stop f. Oakwood g. Booker h. Tesco Bank Underwriting i. Tesco Family Dining j. Tesco Card for life incl. RCC (Retired Colleague Community) members
- 2.2 Colleague Deals are not currently open to colleagues from: a. Dunhumby b. Jacks c. Colleague 2nd Clubcard holders
- 2.3 For our Standard Colleague Deal each eligible colleague is permitted to allow up to 10 friends and family a Colleague Deal discount using the SMS voucher request system. For our Super Duper Colleague Deal each eligible colleague is entitled to five discount vouchers for their personal use, friends or for family members.

3. How can I request a Standard Colleague deal or Super Duper Colleague Deal voucher?

- 3.1 If you are employed by one of our Colleague Deal discount scheme partners mentioned in section 2, please refer to your internal benefits intranet site for more information. If you are unsure how to access this, please contact your human resources department.

4. What are Colleague deals?

- 4.1 The Standard Colleague Deal is a 10% discount off your total base contract, CCA (Consumer Credit Agreement) and Airtime or handset only, excluding any additional bundles or usage outside of your allowance (safety buffer). The Super Duper Colleague deal is an airtime contract with unlimited data. Unlimited texts and minutes for £10 a month and 10% off any handset purchased under a CCA (Consumer Credit Agreement) or in full upfront excluding any additional bundles or usage outside of your allowance (safety buffer).
- 4.2 Colleagues who signed up to a Super Duper Colleague deal between 6th September 2022- 21st May 2023 were entitled to £9 250GB deal and 10% off any handset purchased under a CCA (Consumer Credit Agreement) or in full upfront excluding any additional bundles or usage outside of your allowance (safety buffer).
- 4.3 Colleagues who signed up to a Super Duper Colleague deal prior to 31 March 2021 were entitled to 5000 texts, 5000 minutes and 50GB of data for £10 a month and have an option to purchase a data bundle offering unlimited data for an additional £5 a month.
- 4.4 Colleagues who signed up to a Super Duper Colleague deal between 1 April 2021 and 25 May 2022 were entitled to 5000 texts, 5000 minutes and 20GB of data for £7.50 a month with an option to purchase a data bundle offering an extra 30GB of data for an additional £2.50 a month or unlimited data for an additional £7.50 a month
- 4.5 Colleagues who signed up to the promotional Super Duper Colleague deal between 26 May 2022 and 5 September 2022 were entitled to unlimited data, minutes and texts for £10 a month for the length of the contract (reverting to 50GB when the contract ends).
- 4.6 All one-off bundles, recurring bundles, Tesco Mobile Protect insurance payments and family perks are excluded from this scheme.
- 4.7 The discount off your CCA will be added at point of purchase, all airtime (tariff) discounts will be calculated on a monthly basis and may be subject to change if you change your tariff during your contract (Anytime Upgrade Flex).
- 4.8 Colleague Deal vouchers cannot be added after point of purchase. You must have a valid voucher to use before point of purchase. No Colleague Deal will be added mid contract.
- 4.9 New and upgrading customers must input Standard Colleague Deal vouchers and Super Duper Colleague Deal vouchers before checkout in store, online or through Telesales.
- 4.10 The Standard Colleague Deal . and Super Duper Colleague deal is available to both consumer and business customers. Any new business accounts opened in conjunction with the Super Duper Colleague Deal or Standard Colleague deal, will exclude any business account welcome bonus and additional line award scheme. Any business accounts must be registered in the colleague's name.
- 4.11 When upgrading a contract, the attached Colleague Deal will not carry

over. You will be required to apply a new unique voucher at upgrade point of purchase.

- 4.12 In order to protect employee's personal information, only those eligible can request a Colleague Deal discount using their own employee information. It is the accountability of the colleague to manage their Colleague Deal discount codes responsibly. Colleague information should not be shared.
- 4.13 Colleague Deals will remain associated with an account until the point of upgrade or termination.
- 4.14 When an employee of the Colleague Deal discount scheme partners is no longer employed by their respective business, the option to request Colleague Deal vouchers will no longer work. All active contracts will remain discounted until the point of upgrade or termination.
- 4.15 On or after 27 March 2023, Standard Colleague Deals will be subject to an annual tariff price increase if you are not on a Clubcard Promotional Deal and/or the Minimum Contract Period has ended. The annual tariff price increase is set out in our Pay Monthly Service Terms and Conditions and Important Information. <https://www.tescomobile.com/content/dam/tesco-mobile/terms-and-conditions/pay-monthly/Tesco-Mobile-Pay-Monthly-Service-Terms-and-Conditions-March-2023.pdf>
- 4.16 On or after 27 March 2023, Super

Duper Colleague Deals will not be subject to annual tariff price increase during the Minimum Contract Period. However, an annual tariff price increase shall be applied once the Minimum Contract Period has ended unless the Colleague has upgraded to another Super Duper Colleague Deal or a Clubcard Promotional Deal. Where applicable any annual tariff price increase is set out in our Pay Monthly Service Terms and Conditions and Important Information. <https://www.tescomobile.com/content/dam/tesco-mobile/terms-and-conditions/pay-monthly/Tesco-Mobile-Pay-Monthly-Service-Terms-and-Conditions-March-2023.pdf>

5. Voucher limitations

- 5.1 Vouchers are valid for 30 days. From the day the voucher is requested
- 5.2 Each unique voucher can only be used once.
- 5.3 Colleague Deal vouchers cannot be combined with any retention deal.
- 5.4 One unique Colleague Deal voucher is required per device or subscription.
- 5.5 Colleague Deal vouchers have no cash alternative and cannot be exchanged
- 5.6 Colleague Deals are only available in store, via telesales and through the online colleague shop

6. General

- 6.1 The Pay Monthly service terms and conditions also apply. <https://www.tescomobile.com/content/dam/tesco-mobile/terms-and-conditions/pay-monthly/Tesco-Mobile-Pay-Monthly-Service-Terms-and-Conditions-March-2023.pdf>