


## CONTRACT SUMMARY

Tesco Mobile pay as you go Triple Credit tariff

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 <b>Tesco Mobile Limited</b>	Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, AL7 1GA Telephone number(s): 0345 301 4455 (or 4455 from a Tesco Mobile phone) Web address: <a href="http://www.tescomobile.com/contact-us">www.tescomobile.com/contact-us</a>
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- This contract summary provides the main elements of this service offer as required by EU law <sup>(1)</sup>
- It helps to make a comparison between service offers.
- Complete information about the service is provided in other documents.

### Services

**Tariff:** Tesco Mobile pay as you go Triple Credit

For full details, please see <https://www.tescomobile.com/help/usage-and-top-up/pay-as-you-go/pay-as-you-go-tariffs>

If you're travelling to a [Home From Home destination](#), calling or texting UK mobiles and landlines or using data, charges will first be taken from any free bundle you may have, otherwise this will be charged the same as if you are in the UK. For full details and charges, please see <https://www.tescomobile.com/help/roaming-and-international/before-you-go-abroad>

Our Fair Usage Policy applies when you use the Tesco Mobile network in a way that is reasonably considered to be excessive, and this may affect your rights to use the Tesco Mobile service. Please see <https://www.tescomobile.com/content/dam/tesco-mobile/terms-and-conditions/general/fair-use-and-home-from-home-policies.pdf>

### Price

Subject to restrictions detailed in "Duration, renewal and termination", when you top-up £10, £15 or £20, we triple that top-up:

Top-up:	and we give you:	so you get:
£10	£20 free credit	£30
£15	£30 free credit	£45
£20	£40 free credit	£60

If you're on our Triple Credit tariff and top-up £10 or £15 in one go, you can choose a free bundle of minutes, texts or data.

Top-up £10 and choose:	Top-up £15 or more and choose:
50 texts OR 75 minutes OR 250MB Data	5000 texts OR 200 minutes OR 1GB data

The charges that apply once you have used any bundle allowance are currently: **25p/min for calls** to any UK mobile or standard UK fixed line number, **10p per SMS**, and **10p per MB of data**. A minimum call charge of **10p** applies. More details on these and other charges outside your bundle allowance can be found on our website here: <https://www.tescomobile.com/help/payments-and-charges/call-charges/call-charges-for-pay-as-you-go>

The prices and products shown here are subject to availability at the point of purchase, and if there is a delay between the time you receive this contract summary and your purchase, please check that the offer, terms and/or prices have not changed, by getting an updated contract summary before purchasing.

### Duration, renewal and termination

Your Agreement with us runs from the date we accept your request to use Tesco Mobile, which is the earlier of: (a) when you place credits on your account; or (b) when you first use your mobile phone on our network.

You may end your Agreement with us by no longer using the Tesco Mobile SIM card or by calling Customer Care and requesting a disconnection. If you stop using Tesco Mobile or request a disconnection any credit on your account will not be refunded, and you may lose your mobile phone number.

You can get free credit once a month and this lasts for a month, until your next monthly anniversary date. For example, if you get your first free credit on 5th January, you've got until midnight on the 4th February to use it. Any original top-up amount will not automatically expire at this time. If you top-up before your anniversary date, you'll receive free credit the following month.

Your free top-up bundle lasts for one month. It doesn't rollover so when your free bundle ends you'll need to top-up £10, £15 or more in one transaction to qualify for another free bundle at your next anniversary date.

### Features for end-users with disabilities

999 BSL is an Emergency Video Relay Service that enables deaf British Sign Language (BSL) users to contact the emergency services through a British Sign Language interpreter. Information about this service can be found at <https://999bsl.co.uk/>

If you need any service communications in braille, large print or audio, please just let us know.

(1) Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).