


CONTRACT SUMMARY

Tesco Mobile pay as you go Rocket Packs tariff

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 Tesco Mobile Limited	Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, AL71GA Telephone number(s): 0345 301 4455 (or 4455 from a Tesco Mobile phone) Web address: www.tescomobile.com/contact-us
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- This contract summary provides the main elements of this service offer as required by EU law ⁽¹⁾
- It helps to make a comparison between service offers.
- Complete information about the service is provided in other documents.

Services

Tariff: Tesco Mobile Pay as you go Rocket Packs

For full details, please see <https://www.tescomobile.com/help/usage-and-top-up/pay-as-you-go/pay-as-you-go-tariffs>

If you're travelling to a [Home From Home destination](#), calling or texting UK mobiles and landlines or using data, charges will first be taken from any inclusive allowance you get from your Rocket Pack (see table below), otherwise this will be charged the same as if you are in the UK. For full details and charges, please see <https://www.tescomobile.com/help/roaming-and-international/before-you-go-abroad>

Our Fair Usage Policy applies when you use the Tesco Mobile network in a way that is reasonably considered to be excessive, and this may affect your rights to use the Tesco Mobile service. Please see <https://www.tescomobile.com/content/dam/tesco-mobile/terms-and-conditions/general/fair-use-and-home-from-home-policies.pdf>

Price

Data	Minutes	Texts	Load-up (per month)
2GB	500 Minutes	5000 Texts	£7.50
10GB	5000 Minutes	5000 Texts	£10.00
15GB	5000 Minutes	5000 Texts	£12.50
25GB	5000 Minutes	5000 Texts	£15.00
50GB	5000 Minutes	5000 Texts	£20.00 or £15 Clubcard Price*
100GB	5000 Minutes	5000 Texts	£30.00 or £20 Clubcard Price*

*Clubcard required to receive this offer. Offer ends on 19th July 2022

The charges that apply after you have used your inclusive allowance (as set out in the table above) are currently: **25p/min for calls** to any UK mobile or standard UK fixed line number, **10p per SMS**, and **10p per MB of data**. A **minimum call charge of 10p** applies. More details on these and other charges outside your inclusive allowance can be found on our website here: <https://www.tescomobile.com/help/payments-and-charges/call-charges/call-charges-for-pay-as-you-go>

The prices and products shown here are subject to availability at the point of purchase, and if there is a delay between the time you receive this contract summary and your purchase, please check that the offer, terms and/or prices have not changed, by getting an updated contract summary before purchasing.

Duration, renewal and termination

Your Agreement with us runs from the date we accept your request to use Tesco Mobile, which is the earlier of: (a) when you place credits on your account; or (b) when you first use your mobile phone on our network.

You may end your Agreement with us by no longer using the Tesco Mobile SIM card or by calling Customer Care and requesting a disconnection. If you stop using Tesco Mobile or request a disconnection any credit on your account will not be refunded, and you may lose your mobile phone number.

Your Rocket Pack lasts for a month, until your next monthly renewal date and we'll text you to let you know when it's ending. It is possible to renew a Rocket Pack early, but any unused allowance won't rollover.

You may terminate your recurring Rocket Pack at any time, but you will need cancel it at least 48 hours before your renewal date, otherwise the cost of the Rocket Pack may be taken automatically.

Features for end-users with disabilities

999 BSL is an Emergency Video Relay Service that enables deaf British Sign Language (BSL) users to contact the emergency services through a British Sign Language interpreter. Information about this service can be found at <https://999bsl.co.uk/>

If you need any service communications in braille, large print or audio, please just let us know.

(1) Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).