


## CONTRACT SUMMARY

Tesco Mobile pay as you go Lite tariff  
Document version as of 17<sup>th</sup> June 2022

	Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, AL7 1GA Telephone number(s): 0345 301 4455 (or 4455 from a Tesco Mobile phone) Web address: <a href="http://www.tescomobile.com/contact-us">www.tescomobile.com/contact-us</a>
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- This contract summary provides the main elements of this service offer as required by EU law <sup>(1)</sup>
- It helps to make a comparison between service offers.
- Complete information about the service is provided in other documents.

### Services

**Tariff:** Tesco Mobile pay as you go Lite

For full details, please see <https://www.tescomobile.com/help/usage-and-top-up/pay-as-you-go/pay-as-you-go-tariffs>

If you're travelling to a [Home From Home destination](#), calling or texting UK mobiles and landlines or using data will be charged the same as if you are in the UK. For full details and charges, please see <https://www.tescomobile.com/help/roaming-and-international/before-you-go-abroad>

Our Fair Usage Policy applies when you use the Tesco Mobile network in a way that is reasonably considered to be excessive, and this may affect your rights to use the Tesco Mobile service. Please see <https://www.tescomobile.com/content/dam/tesco-mobile/terms-and-conditions/general/fair-use-and-home-from-home-policies.pdf>

### Price

This tariff has a flat-rate charge of: **8p/min for calls** to any UK mobile or standard UK fixed line number, **4p per SMS**, and **10p per MB of data**. A minimum call charge of **8p** applies. More details on these and other charges can be found on our website here: <https://www.tescomobile.com/help/payments-and-charges/call-charges/call-charges-for-pay-as-you-go>

The prices and products shown here are subject to availability at the point of purchase, and if there is a delay between the time you receive this contract summary and your purchase, please check that the offer, terms and/or prices have not changed, by getting an updated contract summary before purchasing.

### Duration, renewal and termination

Only existing customers can switch to the Lite tariff through the Tesco Mobile app, online in your account or by calling 282 for free. You can change your pay as you go tariff once every 30 days.

Your Agreement with us runs from the date we accept your request to use Tesco Mobile, which is the earlier of: (a) when you place credits on your account; or (b) when you first use your mobile phone on our network.

You may end your Agreement with us by no longer using the Tesco Mobile SIM card or by calling Customer Care and requesting a disconnection. If you stop using Tesco Mobile or request a disconnection any credit on your account will not be refunded, and you may lose your mobile phone number.

### Features for end-users with disabilities

999 BSL is an Emergency Video Relay Service that enables deaf British Sign Language (BSL) users to contact the emergency services through a British Sign Language interpreter. Information about this service can be found at <https://999bsl.co.uk/>

If you need any service communications in braille, large print or audio, please just let us know.

(1) Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).