

Essentials plus gift terms and conditions.



Terms and conditions

These Terms and Conditions (“Terms”) govern the Pay As You Go Essentials (“Essentials”) plus Clubcard points promotion. By signing up to this promotion you agree to be bound by these Terms.

1. Eligibility

- 1.1 You must be a new or existing Tesco Mobile Essentials customer who purchases and activates a selected Essentials bundle connected to this promotion and who is aged 18 years or older.
- 1.2 You must be an existing Clubcard customer or register a new Clubcard within 28 days of activating the relevant bundle associated with the promotion. If you do not have a Clubcard you can sign up for free at [Join Clubcard now](#).
- 1.3 You must be a resident of the United Kingdom, Isle of Man, Jersey or Guernsey.
- 1.4 You must meet certain eligibility requirements which may include credit checks and identity verification. In addition, to help prevent fraud and money laundering, we and our service providers may work with fraud prevention agencies to access, use and share your information that's held and has been collected by us or them. To find out more about your rights and how we collect your information, use and share your personal data, please read our privacy policy.
- 1.5 To be eligible for the Clubcard points rewarded in terms of this promotion, your Clubcard account details must match the details of the Essential's account holder. Tesco Mobile reserve the right to recover/ cancel any Clubcard points rewarded to any Clubcard customer whose details do not match that of the Essentials account

holder.

2. Requirements to qualify for the gift

- 2.1 All you have to do is:
 - a) purchase and activate a selected Essentials bundle connected to this promotion. This will involve: (i) choosing the correct Essentials bundle connected to this promotion; (ii) ensuring you have sufficient top up balance when doing so; and (iii) then activating the bundle during the promotional period.
 - b) Link your Clubcard within 28 days of activating the correct Essentials bundle associated with this promotion.
- 2.2 Please note the following exceptions:
 - a) Online: If you purchase an Essentials Bundle connected to this promotion online during the promotional period, and your SIM is delivered after the promotional period has ended, you may still be eligible to receive the associated gift. To qualify, you must: (i) activate the bundle within 24 hours of receiving the SIM; and (ii) link your Clubcard as per clause 2.1 (b) above.
 - b) Auto renewal: If your bundle is set to auto-renew and the renewal date was originally selected before the promotional period began, you won't automatically qualify for the associated gift. To be eligible, you'll need to: (i) renew your Essentials Bundle early during the promotional period; or (ii) restart it manually during the promotional period; and (iii) link your Clubcard as per clause 2.1 (b)

above.

3. Clubcard points as the gift

- 3.1 The amount of Clubcard points you will be gifted will depend on what Essentials bundle you purchase and the amount of Clubcard points being offered in respect of that bundle at the date of activation.
- 3.2 Tesco Mobile reserve the right to limit the applicability of any particular offer to specific customers and may from time to time run different offers with different values of Clubcard points being offered / associated with those offers.
- 3.3 Your points will automatically be added to your Clubcard account within 30 days of correctly activating your bundle within the promotional period.
- 3.4 Clubcard points must be used in compliance with standard Clubcard terms and conditions.

4. Cancellation

- 4.1 If you change your mind after you have purchased an Essentials bundle, you can tell us that you would like to cancel during the Cooling-off Period of 14 working days. For more information, please see our [returns policy](#).
- 4.2 Should you change your mind and terminate or cancel your Essentials bundle with Tesco Mobile within the 14-day cooling-off period you will no longer be eligible to receive the Clubcard points reward offered in terms of this promotion.
- 4.3 Tesco Mobile reserves the right to withdraw the Clubcard points reward from an account if fraud is detected.

5. General

- 5.1 Tesco Mobile reserves the right to

terminate and/or amend the promotion, along with these Terms, at any time, upon reasonable notice should there be any material change.

- 5.2 Tesco Mobile reserve the right to limit the applicability of any particular offer to specific customers and may from time to time run different offers with different terms for different customers.
- 5.3 In addition to the above Terms, the following terms also apply:
 - a) [Pay as you go essentials terms and conditions July 2025.pdf](#)
 - b) [tesco-mobile-pay-as-you-go-service.pdf](#)
- 5.4 [Terms and conditions - Clubcard - Tesco Groceries](#)
- 5.5 These can be found at: tescomobile.com/terms

The Tesco Mobile Pay As You Go service is operated by Tesco Mobile Limited, Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, Hertfordshire, AL7 1GA. Company Registration No. 04780736, VAT No. 815-3845-24.

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